

TERMS OF USE

1 ABOUT THESE TERMS OF USE

This text is called “**Terms of Use**”. The Terms of Use describe the conditions that apply to both us and you when you use functions on our website <https://www.skippo.se/>, and/or application Skippo.

The functions of the website and application are called “**Service**” in this text. The website <https://www.skippo.se/> is called “**Website**” and our mobile application is called “**App**”.

We are Skippo AB, registration no. 559386-0942, and we provide the Service.

You can access the Service on the Website and App and create a personal account where you can access more functions of the Service.

You accept and agree that you must comply with these Terms of Use when you use the Service or create an account. Some parts of these Terms of Use are about specific Services, like those available only with a subscription. Those parts apply to you only if you use those specific Services

These Terms of Use are the only conditions for your use of the Service unless we have agreed on more conditions separately.

2 CONTACT DETAILS

You can contact us using these contact details:

Us: Skippo AB.

Physical address: Riddargatan 17B, 114 57 Stockholm.

E-mail address: support@skippo.io.

Telephone number: +46 200 45 65 22.

Link to FAQ: <https://support.skippo.io/>

3 YOUR PERSONAL DATA

We may handle your personal data, for example when you create an Account or for certain functions of the Service. Learn more about our personal data processing in our Privacy Policy available at this link: <https://www.skippo.se/integritetspolicy>.

4 CREATE AN ACCOUNT

You can create a personal account on the Website or App. We will call it the “**Account**” in this text. To create an Account, you need to provide your email address and basic information about yourself. After you register the basic information, you will receive an email. You need to verify your Account before you can use it. Follow the instructions and the link in the e-mail you receive to verify your Account.

You need to be at least 18 years old to use the Service and create an Account. If you are under 18 years of age, you must have your guardian’s consent to use the Service and create an Account.

5 YOU ARE RESPONSIBLE FOR YOUR ACCOUNT

You are responsible to make sure that the information and personal details related to the Account is always correct and updated. You may only have one Account and no one else may use your Account. You are responsible for ensuring that no one else can use your login details. To prevent unauthorized use of your Account, you must:

- not disclose your password to anyone else, and
- make sure that no one else can access your username, e-mail address and password.

If you suspect that someone else uses your Account, you must immediately change password and notify us.

You are responsible for all activity on your Account. Skippo is not responsible for any problems or costs you may have because someone else has used your Account or the Service in your name.

6 ADDITIONAL SERVICES

We offer many different functions in the Service. Different functions are available to you depending on if you use the free version of the Service, or if you order any additional Services and sign up for any subscription. You can read more about the functions we offer on the Website and in the App.

Some functions can only be used if you pay a fee. We call those functions “**Additional Services**” in this text. To use some of the Additional Services you must agree to additional, separate terms and conditions. For example, it can be special payment terms. Such terms and conditions will appear when you order such Additional Services.

For some functions of the Service, you may need to register certain additional information on your Account. For example, it can be information about your boat, or to consent to sharing data, such as information about your location. You can see further information about this in our Privacy Policy.

7 USER REQUIREMENTS AND UPLOADED CONTENT

You may not use the Service in a way that is illegal or causes damage or inconvenience to anyone else.

The Service can have functions where you can upload content on the Website and App. This content can for example be photos, texts, comments, reviews or other material, and this is called **"User-generated Content"** in this text.

You are fully responsible for your User-generated Content. Your User-generated Content may not infringe anyone else's rights or be inappropriate in any manner. For example, you may not upload the following content without appropriate consent:

- copyrighted material, such as music, videos or photos,
- protected trademarks, or
- personal data, including names and images of people.

You may never upload:

- hate speech or discriminatory content,
- explicit adult material,
- false or misleading information, or
- violent or graphic content.

We have the right to screen User-generated Content through our technical filters to detect any inappropriate User-generated Content. User-generated Content can be filtered out automatically. We do not have to notify you if your User-generated Content is filtered out.

If someone else complains or makes claims against us because of your User-generated Content and this has caused us any costs or other damage, you must compensate us for the costs and other damage.

8 OUR RIGHT TO USE USER-GENERATED CONTENT

You give us the right to use, display, and distribute your User-generated Content in connection with the Service. This means that you give us the right to reproduce and make your User-generated Content available to the public, both in its original form and in a modified form (for example enhanced quality or combined with other content). You agree that we do not need your permission for this. For example, we may:

- display your User-generated Content on the Website and in the App,
- share it on our social media channels,
- include it in marketing materials and newsletters,
- use it in App galleries, and
- replicate it for archival purposes.

You confirm that you own the rights to your User-generated Content or have all rights to give us permission to use it.

If your or someone else's name or image is visible in your User-generated Content, you are responsible for ensuring that we have permission from you or the other persons to use the content.

9 YOUR RESPONSIBILITY FOR GOOD SEAMANSHIP ETC.

The Service can have functions where you can plan boat trips. These functions are not navigation equipment – only a supplement to your navigation equipment. This means that the functions do not replace your customary chart or good seamanship. You must always use proper navigation equipment, charts, and good seamanship.

The Service can also have functions that can be of help in case of sea emergency or other situations on sea. These functions do not replace good seamanship or functions provided by society or other available resources for such situations. You must always contact emergency services (such as 112) or other available emergency resources in such situations.

We are never responsible for emergencies at sea or other situations that may arise on the sea.

10 SKIPPO'S RIGHTS IN CASE OF UNACCEPTED BEHAVIOR FROM USER

If you breach these Terms of Use or use the Service in violation of someone else's rights, in an illegal manner, or in an inappropriate or abusive manner, we call this "**Unaccepted Behavior**" in this text.

We have the right to remove your content and/or suspend you from using the Service or having an Account if you have an Unaccepted Behavior. It is up to us to decide when you have an Unaccepted Behavior and when to remove your content and/or suspend you. Please note that you will not receive any refund of any subscription fee for Additional Services paid by you even if you are suspended by us before the end of the subscription period.

If you have had an Unaccepted Behavior and this has caused us any costs or other damage, you must compensate us for the costs and other damage.

11 ACCESS TO THE SERVICE

The Service is provided as it is and on an 'as available' basis. This means that we do not give any warranty that the Service always will work as expected for its intended use or that it will always function technically.

When we refer to the Service, we mean the latest version. You must use the latest available version and make updates when needed. You must also use the Service on appropriate and functional devices and protect your technical equipment against unauthorized use and use appropriate anti-virus software and firewall.

Our ambition is that the Service should function without technical disturbances, but we cannot guarantee it. Sometimes we may need to restrict access to the Service because of service, support, security or for technical reasons. This does not mean that the Service is defective in a way that gives you the right to complain or get compensation.

If you experience any problems with the Service – please contact us as soon as possible using our contact details in section 2. You can also find our contact details on our support pages.

We want to find a solution to the problem as soon as possible. If we suspect that the problem is not the Service in itself, but your own hardware, software or network, you must cooperate with us to find what the problem is. You must only cooperate if this is reasonable, and we will of course only require that you use the technical means available that affect you as little as possible.

12 MODIFICATION OF THE SERVICE

We have the right to change the Service and the functions of the Service if this happens without any additional costs for you and we have a valid reason to make the change. There are valid reasons if the change is due to:

- ensuring legal compliance,
- security enhancements,
- adaption to a new technical environment,
- an increased number of users,
- other important operational reasons,
- improving the user experience of the Service
- adding new functions to the Service, or
- changing or updating existing functions.

Skippo will inform about changes when mandatory law requires it.

If you use the Service as a private person and a change has a more than insignificant negative impact on your use of the Service, you may terminate these Terms of Use and/or agreements regarding Additional Services with immediate effect in accordance with mandatory law. However, if you can keep the Service unchanged in perfect condition at no extra cost, you may not.

Please see contact details for terminations in section 2. You must make the termination no later than 30 days from the date you were informed of the change or from the date the change took effect.

13 INTELLECTUAL PROPERTY RIGHTS

We own all rights and intellectual property rights related to the Service. You do not have ownership to any rights to the Service.

We give you a right to use the Service under these Terms of Use. This right is not exclusively offered for you, and you cannot transfer the right. We will only give you this right if you follow these Terms of Use and applicable laws.

You may use content in the Service, but not to a greater extent than necessary for you to be able to use the Service. You may not reproduce or make content of the Service available to the public in its original or modified form without our permission. As an exception, you may make one or a few physical copies of limited parts of the content of the App, but only for your own or your immediate family's use. Such copies are only allowed if:

- the copies are not in any context used for a commercial purpose,
- the copying does not take place in digital form (only paper copies may be made),
- this copyright notice is attached to the copy, and
- mechanical copying of the database or parts thereof does not take place.

It is also allowed to use the "Add to contacts" function in the Service, where digital copying will occur.

14 RIGHTS OF THIRD PARTIES

The Service may have content owned by others, for example intellectual property and personal data. You must always follow applicable laws and use the Service and handle such content in an appropriate manner. We are not responsible if you do not.

The Service can also have links or linked content to other websites that are not under our control. We provide these links only for information purposes and you do not have to follow such links. We are not responsible for the links or linked content. We are not responsible for the privacy protection, functionality or any other aspects of any external websites.

15 PAYMENT

You can use a free version of the Service or sign up for a subscription to access Additional Services. These Terms of Use apply to both the free version and the subscriptions for Additional Services. What follows in this section 15 about payments is not relevant and does not apply to the free version.

You can see the fees and the additional terms of payment for each subscription on the Website. You can also find the terms and conditions for the purchases you make in the App in Apple's App store and Google Play. You accept the fee that is stated there and the additional agreements when you sign up for the subscription.

We have the right to adjust the fees for our different subscriptions. If we update the fees, we, or the App Distribution Channels as defined in section 16, will inform you about this. The updated fees will start to apply when your next subscription period starts. If it will start to apply at any other time, we will inform you.

You have the right to cancel the subscription before the new price starts to apply by unsubscribing for the new subscription period.

If you do not pay invoiced or debited subscription fees, we will remind you of the delay and ask you to pay. If you still have not paid within 30 days after our reminder, we have the right to suspend you from the Service.

You may never withhold your payment for your subscription unless otherwise follows from mandatory law.

16 SPECIAL CONDITIONS IF YOU USE THE APP

There will be another company that enables you to download the App, for example App Store or Google Play. Such companies will together be called "**App Distribution Channels**" in this text. These Terms of Use only apply between you and us, and not you and the App Distribution Channels. The App Distribution Channels are not bound by this text and does not have any responsibility for the Service or the App.

Please note that the App Distribution Channels may demand that you meet their terms and conditions. If you sign up for subscriptions for Additional Services in the App, you will make the purchase from the App Distribution Channels and pay to the App Distribution Channels.

If you have any other questions or problems regarding the Service, you should turn to us and not to the App Distribution Channels.

17 RIGHT OF WITHDRAWAL

You have the right to withdraw from these Terms of Use and additional agreements related to the subscriptions for Additional Services. You must in that case notify us within 14 days from the day you accepted these Terms of Use and/or additional agreements related to the subscriptions for Additional Services.

Since you can enter into agreements for Terms of Use and subscriptions for Additional Services through different channels – on our Website or in the channel where you download the App – you should follow the steps for withdrawal described in this [link](#). If you have entered into an agreement with the App Distribution Channels, you will need to withdraw from the agreement with them in accordance with their terms and condition. This is the case when you have signed up for subscriptions for Additional Services in the App and you have paid to the App Distribution Channels. If you are a private person and have entered into an agreement with us on our Website, you can use the standard form for withdrawal available [here](#), or notify us using the contact details provided in section 2.

If you use this right of withdrawal, you must not use the Service anymore. We have the right to suspend you if you continue to use the Service after your withdrawal.

We will refund you for any subscription fees you have paid to us within 14 days of your notice of withdrawal.

18 RIGHT TO COMPLAIN

You have the right to complain about the Service and we are responsible for defects in the Service in accordance with mandatory law.

To make a complaint you can contact us by using the contact details provided in section 2. You must do so within two months from when these Terms of use and/or additional agreements related to the subscriptions for Additional Services ended to apply for you.

We will handle the complaint in accordance with mandatory law. We will also compensate you in accordance with mandatory law if there is a defect. We will not compensate you for any loss of profits, loss of revenue, savings, goodwill, losses due to business, power or network interruptions, loss of data, your possible liability to third parties or indirect or consequential damage of any kind.

If there is a defect and you choose to terminate the Terms of Use and/or additional agreements related to the subscriptions for Additional Services, you must not use the Service anymore. We have the right to suspend you if you continue to use the Service after your termination.

19 RESPONSIBILITY

We have already described your and our responsibilities in these Terms of Use. In addition to that, and to clarify – you are responsible for your use of the Service. We do not make any guarantees for

the functions or content of the Service. We are not responsible for any content that is not generated by us and/or that is not under our control.

20 WARNING: THE SERVICE IS NOT APPROVED FOR NAVIGATION

The Service has not been verified by any Maritime Administration. No Maritime Administration accepts any liability for the Service or any damage, accidents or other incident that may occur with the use of the Service. The Service is not approved for navigation. No Maritime Administration has verified the information in the Service and no national Maritime Administration accepts any liability for the accuracy of reproduction or any modifications made. No warranty is given that the Service complies with national or international regulations regarding the use of appropriate products for navigation. The free version of the Service is not intended for navigation purposes.

21 CONTRACT PERIOD

These Terms of Use start to apply when you start using the Service or create an Account.

If you have not created an Account, they apply for as long you are using the Service.

If you have created an Account, they apply until your account is deregistered. The Account is deregistered either when you:

- delete your Account,
- have been inactive for a period of four years, or
- when we suspend your Account in accordance with these Terms of Use.

Certain conditions of these Terms of Use, for example, for subscriptions and Additional Services, start to apply when you subscribe to such Services. They have their own contract periods and termination conditions which are expressly stated for them.

22 CONTRACT PERIOD FOR SUBSCRIPTIONS OF ADDITIONAL SERVICES

The subscription starts to apply on the day you sign up for a subscription. The subscription period is usually one year or one month. You can have other subscription periods if this for example follows from an individual campaign. The subscription period for your subscription will be visible when you sign up.

At the end of the subscription period, the subscription is extended for a new subscription period of one year, for the one-year subscription, and one month, for the monthly subscription, at a time.

It is not extended if you cancel your subscription no later than two days before your current subscription period expires. We will inform you that your subscription will be renewed at least 30 days before the last day for your termination for the renewal.

Since you can enter into agreements for Terms of Use and subscriptions for Additional Services through different channels – on our Website or in the channel where you download the App – you should follow the steps for cancellation of your subscription described in this link: <https://support.skippo.io/hc/en-us/articles/19430524997788-How-do-I-cancel-my-subscription>. If you have entered into an agreement with the App Distribution Channels, you will need to cancel the agreement with them in accordance with their terms and condition. This is the case when you have signed up for subscriptions for Additional Services in the App and you have paid to the App Distribution Channels.

Please note that even if you terminate your subscription before the end of the subscription period, you will not receive a refund for the remaining time of the subscription period.

This section 22 does not change what has been stated about your rights to termination with immediate effect in this text.

23 CHANGES OF THESE TERMS OF USE

We have the right to change these Terms of Use. We will inform you about changes. The changes will start to apply for you either when you approve them when you log in to the Service or 30 days after we informed you about them. You have the right to terminate your use of the Service and your Account if you do not approve the changes. Please note that you will not receive a refund for any part of the amount that you have already paid for a subscription period.

We always have the right to change these Terms of Use if we have a valid reason. There are valid reasons if the change is due to:

- ensuring legal compliance,
- security enhancements,
- adaption to a new technical environment,
- an increased number of users,
- other important operational reasons,
- improving the user experience of the Service
- adding new functions to the Service, or
- changing or updating existing functions.

We will always have the latest version of this text uploaded to our Website and App.

24 MISCELLANEOUS

We have the right to transfer our right and obligations that is described in this text without your approval.

A competent court, authority or alternative dispute resolution body could find that any parts of the Terms of Use are not valid or enforceable. In that case, the rest of these Terms of Use are still valid and enforceable in accordance with applicable law.

25 APPLICABLE LAW AND DISPUTES

Swedish law applies to these Terms of Use. Disputes or claims relating to the interpretation or application of these Terms of Use must be settled in a Swedish general court.

If you are a private person, you can contact the National Board for Consumer Disputes (ARN) to have your dispute heard. ARN can be contacted through their website or by sending a letter to Box 174, 101 23 Stockholm.

If you are a private person, you can also use EU's Online Dispute Resolution Platform to have your dispute heard. You can reach that platform at this link: <http://ec.europa.eu/consumers/odr/>.

Skippo always follows recommendations from ARN and EU's Online Dispute Resolution Platform.

26 LATEST VERSION OF THESE TERMS OF USE

These Terms of Use were updated 2025-06-04.